

Web Tracks New Installation Guide

Step 1 – Installation

1. Choose a computer on which to install Web Tracks. The computer must meet the following system requirements:
 - a. The Computer must have IIS version 6 or newer installed
 - b. IIS must be configured to serve ASP.NET pages
 - c. The Computer must have [.NET Framework Version 3.5 SP1](#) installed.
 - i. *NOTE: For Windows Server 2008 R2 you may need to enable “.NET Framework 3.5.1” from the Server Manager—Features interface.*
2. Install Web Tracks on this computer by double-clicking the downloaded executable file (e.g., WebTracks_2011.exe)

Step 2 – (64-Bit Operating Systems Only)

1. Open Internet Information Services Manager (inetmgr.exe)
2. Expand the Computer Node
3. Click on Application Pools
4. Right-Click on ‘DefaultAppPool’ and choose ‘Advanced Settings...’
5. Change the ‘Enable 32-Bit Applications’ to **TRUE**

Step 3 – Set Proper ASP.NET Version (Windows 2003 Server Only)

1. Open Internet Information Services Manager (inetmgr.exe)
2. Expand the Computer Node – Web Site – Default Web Site
3. Right Click on ‘WebTracks’ and choose Properties.
4. Switch to the ASP.NET Tab
5. Verify the ASP.NET Version is set to 2.0.50727

Step 4 – Registration (if not using the Free Edition)

1. Open Web Tracks using the shortcut in the program files group.
2. Logon to Web Tracks using ‘guest’ as the user id (no password).
3. Go to Admin – License & Registration to enter your Web Tracks Registration Key and PC Audit Key.

Step 5 – Create Shortcuts/Links to Web Tracks for users who need to access this application

- The default URL will be <http://YourServerName/WebTracks>