

Web Tracks 2023 Installation Guide

NEW INSTALLATION INSTRUCTIONS:

Step 1 – Install Web Tracks

1. Choose a computer on which to install Web Tracks (computer should be a server or a workstation that is not shut down). The computer must meet the following system requirements:
 - a. If Installing on a Server (Windows 2008+ through 2019)
 - b. If Installing on a Workstation (Windows 7 through Windows 11)
 - c. Minimum 500 MB RAM, 200 MB Available Hard Drive Space
2. Install Web Tracks on this computer by double-clicking the downloaded executable file.

Step 2 – Database Setup

1. Open Web Tracks from a browser on the computer where Web Tracks is installed.
2. Follow the Setup Wizard's instructions to create a new database or connect to an existing database. If you are using or evaluating the Enterprise Edition you may need to install SQL Server. Web Tracks support both full and express versions of SQL Server.

Step 3 – Create Shortcuts/Links to Web Tracks for users who need to access this application*

- The default URL will be <http://YourServerName/WebTracks>
- OPTIONAL (create shortcuts for mobile devices). If your DNS isn't configured for wireless you may need to point your shortcuts to <http://YourServerIpAddress/WebTracks>

** Applies to new installations -- if you have Windows Firewall enabled you may need to allow the program 'World Wide Web Services (HTTP)' or open port 80 so that remote computers can access web pages served by your IIS server.*

UPGRADE INSTRUCTIONS (from a previous version of Web Tracks):

1. Run the Web Tracks setup executable on the same computer where the prior version of Web Tracks is installed.
2. When following the installation Wizard, be sure to install to the same folder as your previous installation (the default installation folder is C:\Program Files (x86)\Gritware\Web Tracks).
3. Open Web Tracks**

** If the upgrade requires a database schema change, Web Tracks will display a note on the site that the database is incompatible with the current version. Follow the link to 'Upgrade my Database to Work with this Version' to complete the upgrade process. Minor updates do not involve schema changes. For example, upgrading from 9.10 to 9.11 would not require a schema change while upgrading from 9.4 to 10.00 would.