# **Web Tracks 2011 Installation Guide**

#### Step 1 – Installation

- 1. Choose a computer on which to install Web Tracks. The computer must meet the following system requirements:
  - a. The Computer must have IIS version 6 or newer installed
  - b. IIS must be configured to serve ASP.NET pages (see IIS 7 Settings on Page 2)
  - c. IIS should have the 'Windows Authentication' feature installed (see IIS 7 Settings on Page 2)
  - d. The Computer must have <a href="NET Framework Version 3.5 SP1">NET Framework Version 3.5 SP1</a> installed.
    - i. NOTE: For Windows Server 2008 R2 you may need to enable ".NET Framework 3.5.1" from the Server Manager—Features interface.
- 2. Install Web Tracks on this computer by double-clicking the downloaded executable file (e.g., WebTracks\_2011.exe)

# Step 2 – (64-Bit Operating Systems Only)

- 1. Open Internet Information Services Manager (Start—Run—inetmgr.exe)
- 2. Expand the Computer Node
- 3. Click on Application Pools
- 4. Right-Click on 'DefaultAppPool' and choose 'Advanced Settings...'
- 5. Change the 'Enable 32-Bit Applications' to TRUE

# Step 3 – Verify Windows Authentication for IIS Feature is installed (required if you plan on using pass-thru authentication)

Windows 2008 Server Instructions

- 1. Open Server Manager and Click on 'Roles'
- 2. Locate Web Server (IIS)
- 3. Under Security verify 'Windows Authentication' is checked.

Windows Vista Professional & Windows 7 Professional

- 1. Open Control Panel—Programs and Features
- 2. Choose 'Turn Windows Features on or off'
- 3. Browse to 'World Wide Web Services Security' and verify 'Windows Authentication' is checked.

Windows XP & Windows Server 2003 (IIS 6)

**Nothing Required** 

#### Step 4 – Data Migration (not required for new installations or if you were previously using version 8.10)

#### IMPORTANT: AFTER PERFORMING THE DATABASE UPGRADE THE DATABASE WILL NO LONGER BE USABLE BY PRIOR VERSIONS OF WEB TRACKS.

- 1. Create a backup copy of your database (default location for an access database is c:\Program Files\Gritware\Web Tracks\WebRoot\App\_Data)
- 2. Run the DB Updater application (found in the 'Gritware-Web Tracks-Windows Utilities' Program Group).
- 3. Follow the wizard to complete the database upgrade process.
- 4. If you receive any errors during the upgrade please email the log file to <a href="mailto:support@gritware.com">support@gritware.com</a>

## Step 5 – Registration (required if upgrading from a version prior to 8.10)

- 1. Open Web Tracks using the shortcut in the program files group or open your browser to http://YourServerName/WebTracks
- 2. Logon to Web Tracks -- if a new database use 'guest' as the user id (no password).
- 3. Go to Admin License & Registration to enter your Web Tracks Registration Key and PC Audit Key.

# Step 6 - Create Shortcuts/Links to Web Tracks for users who need to access this application

• The default URL will be http://YourServerName/WebTracks

### **IIS Settings (for IIS 7+)**

#### Windows Vista & Windows 7

Open Control Panel – Programs and Features – Turn Windows Features on or off.

#### Windows Server 2008

Open Server Manager - Roles - Scroll to Web Server



